



COUNTY OF LOS ANGELES

CHIEF INFORMATION OFFICE

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February 10, 2014

To: Supervisor Don Knabe, Chairman
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Michael D. Antonovich

From: Richard Sanchez
Chief Information Officer

A handwritten signature in black ink, reading "Richard Sanchez", is written over the printed name and title.

FIRE DEPARTMENT SECURITY INCIDENT RELATED TO WEBSITE DEFAACEMENT

This Security Incident Reporting notification is in accordance to Board Policy No. 6.109.

On February 4, 2014, we received notice from the Multi-State Information Sharing and Analysis Center (MS-ISAC) that a secondary page of the Fire Department (Fire) website (www.fire.lacounty.gov) had been defaced. The specific area defaced was not on the main Fire home page and was only accessible by navigating directly to its URL. Through the MS-ISAC membership, cyber security monitoring services are provided under the auspices of the Department of Homeland Security.

There was no impact to individuals who visited the website nor was there Personal Identifiable Information involved. The defacer was identified and the appropriate Federal intelligence agencies were notified.

The County's Chief Information Security Officer (CISO) facilitated incident response conference calls with Fire, Internal Services Department, and the District Attorney's Cyber Investigation Response Team to discuss the investigation and remediation. As a result, the required electronic evidence (e.g., log data) was obtained for further investigation and potential prosecution.

Remediation of the website is complete. Numerous technologies were used to mitigate reoccurrence, including implementing enhanced protection within the web application firewall.

If you have any questions, please contact me or your staff may contact Robert Pittman, CISO, at 213.253.5631 or rpittman@cio.lacounty.gov.

RS:RP:pa

c: William T Fujioka
Board IT Deputies
Deputy Chief Executive Officers
Jackie Lacey, District Attorney
Daryl L. Osby, Director, Fire
Jim Jones, Director, Internal Services